

Barcode Solutions • Custom Programming
RVB Systems Group
Scan and Say Frequently Asked Questions

Question – How much does Scan and Say cost?

Answer – Scan and Say is priced at \$395 plus \$20 shipping / handling to anywhere in the continental United States. Shipping / handling charges to other areas are quoted upon order. 7% sales tax is added to all orders shipped within North Carolina.

Question – Can I purchase additional barcode labels?

Answer – Yes. Additional labels are priced at \$30 per roll of 500 labels. Shipping / handling charges are \$10.

Question – Will Scan and Say run on my Windows 95 PC?

Answer – Yes. Scan and Say runs on Windows 95, 98, NT, 2000, ME and XP.

Question – How do I add new items to the Scan and Say database?

Answer – There are two methods of adding new items. The easiest method is to scan a new item and then type it's description. The advanced method is to import a comma delimited text file containing the barcode numbers and descriptions. The Scan and Say manual details both methods.

Question - Can I use my page scanner instead of the scanner provided with Scan and Say?

Answer – No. Scan and Say is not compatible with a page scanner. It uses a barcode scanner similar to the type used in grocery stores.

Question - Is Scan and Say portable?

Answer – No. The Scan and Say scanner is connected to your PC or laptop by a 15 cable.

Question – As a consumer, can I check food prices with Scan and Say?

Answer – No. The 500,000 items in the Scan and Say database only contain the manufacturer assigned description. Because each store assigns their own price to items, which constantly change, Scan and Say is not able to announce different prices from different stores. However, vendors that use Scan and Say can enter their own prices for items so that the price is announced at checkout.

Question – How many items can be added to the Scan and Say database?

Answer – Over 1 billion items can be added to the Scan and Say database of products.

Question – How long can I make a product's description in Scan and Say?

Answer – You can add up to 65,000 characters for each product's description.

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Question – Do I need Microsoft Access to run Scan and Say?

Answer – No. Scan and Say comes with a FREE runtime version of Microsoft Access 2000 in case you do not own a license for Access.

Question – Does Scan and Say work with my screen reader?

Answer – Scan and Say does not require a screen reader to properly function. It uses it's own built-in speech software – CoolSpeech 5.0. However, Scan and Say has been tested to be compatible with all major screen readers.

Question - What guarantee do I have that Scan and Say will work for me?

Answer – Scan and Say comes with a 30-day money back guarantee. If you are not satisfied with this product, return it in the original packaging in the same condition it was received for a refund. You can contact RVB Systems Group within the 30-day period anytime during normal business hours for technical support.

Question - What is the warranty period on the Scan and Say scanner?

Answer – The scanner provided with Scan and Say comes with a 2 year factory warranty.

Question – Does Scan and Say come with a manual?

Answer – Yes. Scan and Say includes an audio manual as well as an electronic PDF manual.

Question – How many products are in the Scan and Say database?

Answer – The current Scan and Say database contains over 500,000 grocery, cosmetic and convenience store items. You can easily add new items as manufacturers release them.